



## WELCOME BACK TO THE SULTAN HERITAGE HOTEL

**We are now staycation-approved and squeaky SG Clean!**

Every room at The Sultan is cleaned and disinfected according to the standards set by the National Environment Agency (NEA), Ministry of Health (MOH) and World Health Organization (WHO).

Here we would like to share the key highlights of our Guest Safety Programme that has been designed with your health and safety in mind.



Mandatory minimum  
24-hour vacancy  
between reservations



Pre-Registration for all  
bookings to expedite and  
digitize check-in



Rooms are disinfected  
at least twice before  
you check-in



Pre-payment or  
contactless payment  
options supported



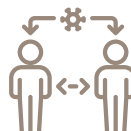
Public area high-touch  
points are disinfected  
>3x a day



SafeEntry usage,  
temperature screening  
and masks are mandatory



Hand sanitiser is provided  
in all guest rooms and  
common areas



1m safe distancing in  
force across property  
between guests and staff



Hotel linens and towels  
are laundered at high  
temperatures > 70 degrees



No unregistered guests or  
visitors will be allowed in  
guest room areas



Our common  
corridors are all  
naturally ventilated



24-hour Front Desk and  
emergency standby  
personnel on site