

WELCOME BACK TO THE SULTAN HERITAGE HOTEL

We are staycation-approved and squeaky SG Clean!

Every room at The Sultan is cleaned and disinfected according to standards drawn up and recommended by the National Environment Agency (NEA), Ministry of Health (MOH) and World Health Organization (WHO). Here we would like to share the key highlights of our Guest Safety Programme that has been designed with your health and safety in mind.



Housekeeping will done on alternate days or as specified by your plan



Rooms are disinfected at least twice before you check-in



Public area high-touch points are disinfected multiple times a day



Hand sanitizer is freely provided in common corridors and areas



Hotel linens and towels are laundered at high temperatures > 70 degrees



Our common corridors are all naturally ventilated



Pre-payment or contactless payment options supported



Face masks no longer mandatory but will remain available at Front Desk



Safe distancing no longer enforced but encouraged for your peace of mind



Room capacity will be enforced for the rest and enjoyment of all guests



No unregistered guests or visitors will be allowed in guest room areas



24-hour Front Desk and emergency standby personnel on site