



WELCOME BACK TO THE SULTAN HERITAGE HOTEL

We are so happy to have you with us!

Every room at The Sultan is cleaned and disinfected according to standards drawn up and recommended by the National Environment Agency (NEA), Ministry of Health (MOH) and World Health Organization (WHO).

Here we would like to share the key highlights of our Guest Safety Programme that has been designed with your health and safety in mind.



Housekeeping will done on alternate days or as specified by your plan



Pre-payment and contactless payment options supported



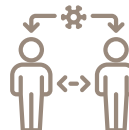
Rooms are disinfected at least twice before you check-in



Face masks no longer mandatory but will remain available at Front Desk



Public area high-touch points are disinfected multiple times a day



Safe distancing no longer enforced but encouraged for your peace of mind



Hand sanitizer is freely provided in common corridors and public spaces



Room capacity will be enforced for the rest and enjoyment of all guests



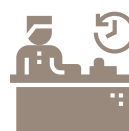
Hotel linens and towels are laundered at high temperatures > 70 degrees



No unregistered guests or visitors will be allowed in guest room areas



Most of our common corridors are naturally ventilated



24-hour Front Desk and emergency standby personnel on site